

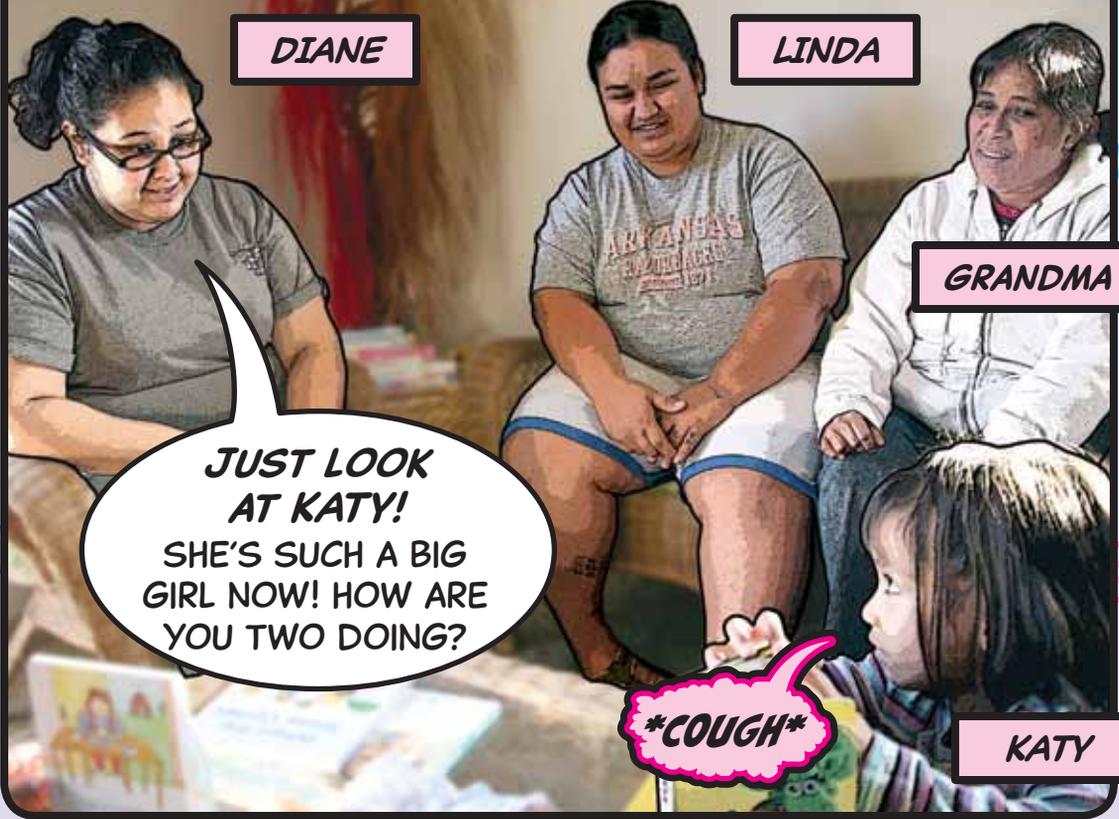
*Does Katy  
Need a  
Doctor?*



PRODUCED BY ARKANSAS FOUNDATION FOR MEDICAL CARE,  
UNDER A GRANT FROM HEAD START



MEET THE JIBAKWE FAMILY WOMEN: KATY, 4 YEARS OLD; LINDA, KATY'S MOTHER; DIANE, LINDA'S SISTER AND KATY'S AUNT; AND, "GRANDMA," MOTHER OF LINDA AND DIANE, AND GRANDMOTHER TO KATY.



**JUST LOOK AT KATY!**  
SHE'S SUCH A BIG GIRL NOW! HOW ARE YOU TWO DOING?

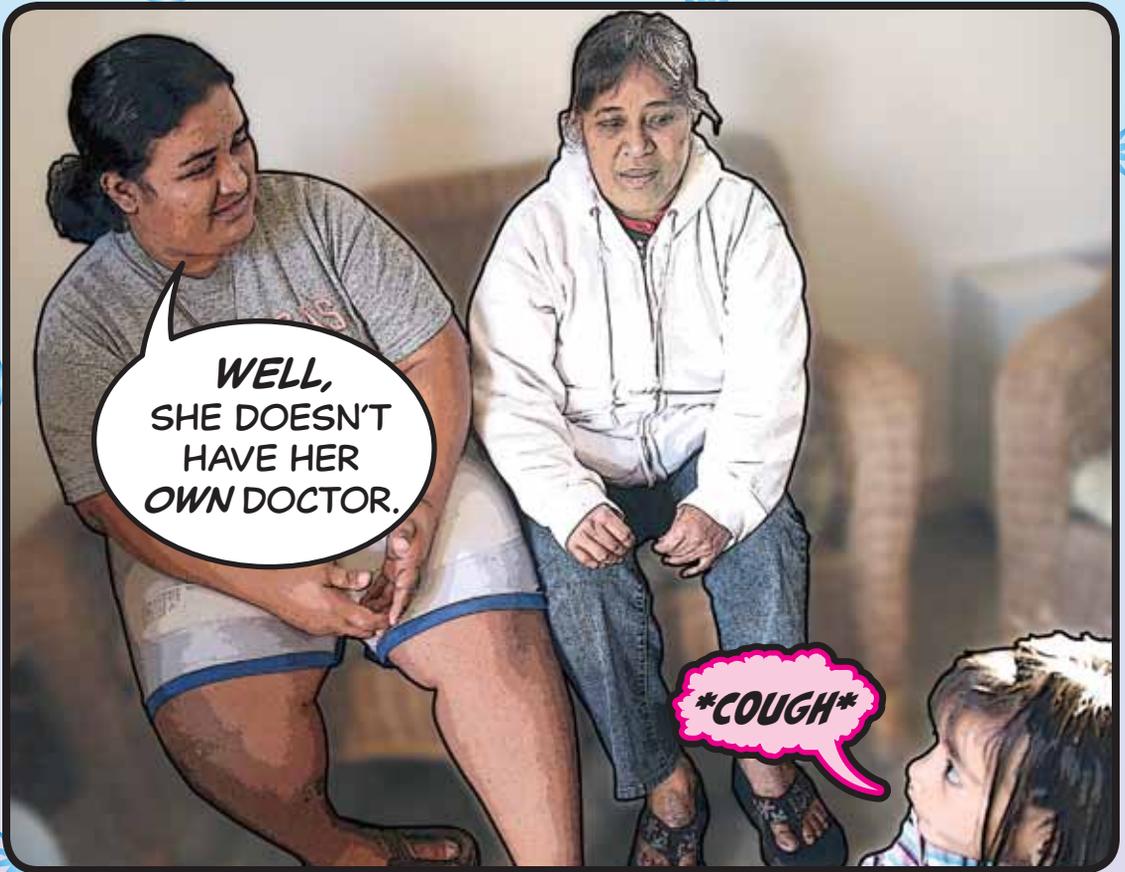
**\*COUGH\***



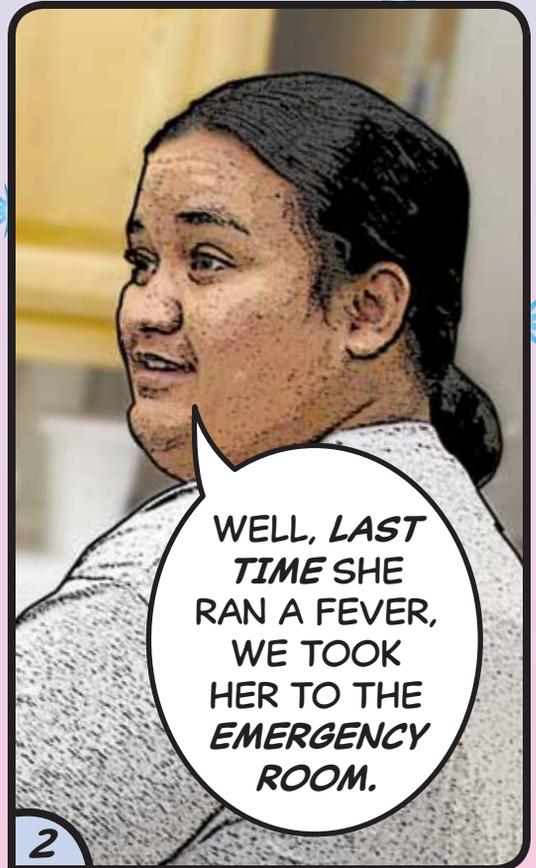
I THINK SHE'S GETTING ANOTHER COLD. SHE SEEMS TO GET A LOT OF THEM.



OH, THEY ALL DO AT THIS AGE. WHAT DOES HER DOCTOR SAY?



LINDA,  
WHERE DO YOU  
GO WHEN SHE'S  
SICK, OR NEEDS A  
CHECK-UP?



WELL, LAST  
TIME SHE  
RAN A FEVER,  
WE TOOK  
HER TO THE  
EMERGENCY  
ROOM.



**THE ER???**  
BUT WHAT IF SHE  
JUST NEEDS A  
**CHECK-UP?**



**DIANE, YOU KNOW**  
MAMA **ONLY**  
TOOK US TO THE  
DOCTOR WHEN WE  
WERE **SICK**, AND WE  
TURNED OUT **OK!**

A woman with dark hair tied back with a red bow, wearing a white lab coat, is shown in profile from the chest up. She is speaking, and a large speech bubble is positioned in front of her. The background is a blurred indoor setting, possibly a clinic or office.

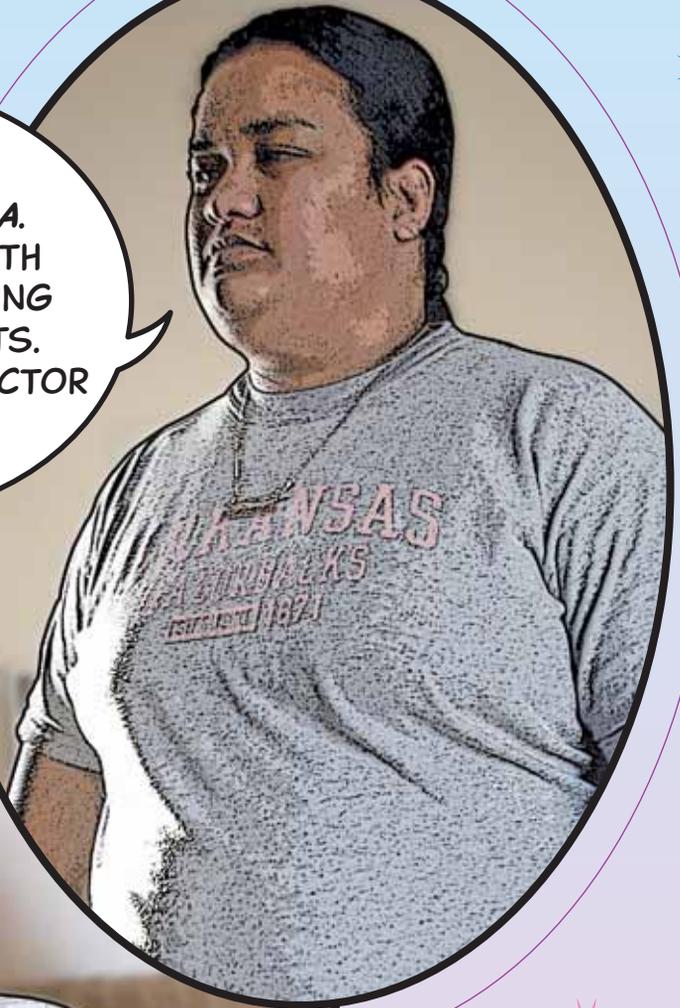
**WELL, THINGS  
ARE DIFFERENT NOW!  
YOU NEED TO GET THAT BABY  
A *REGULAR* DOCTOR, WHO CAN  
GIVE *CHECK-UPS*!!  
AND KEEP HER *UP TO DATE*  
ON HER SHOTS!**

Two women are shown in a kitchen-like setting. The woman on the left is wearing glasses and a grey t-shirt, with her arms crossed. The woman on the right is wearing a light-colored patterned shirt. They are both smiling and looking at each other. A speech bubble is positioned between them. In the background, there is a white countertop with a sink and some kitchen items.

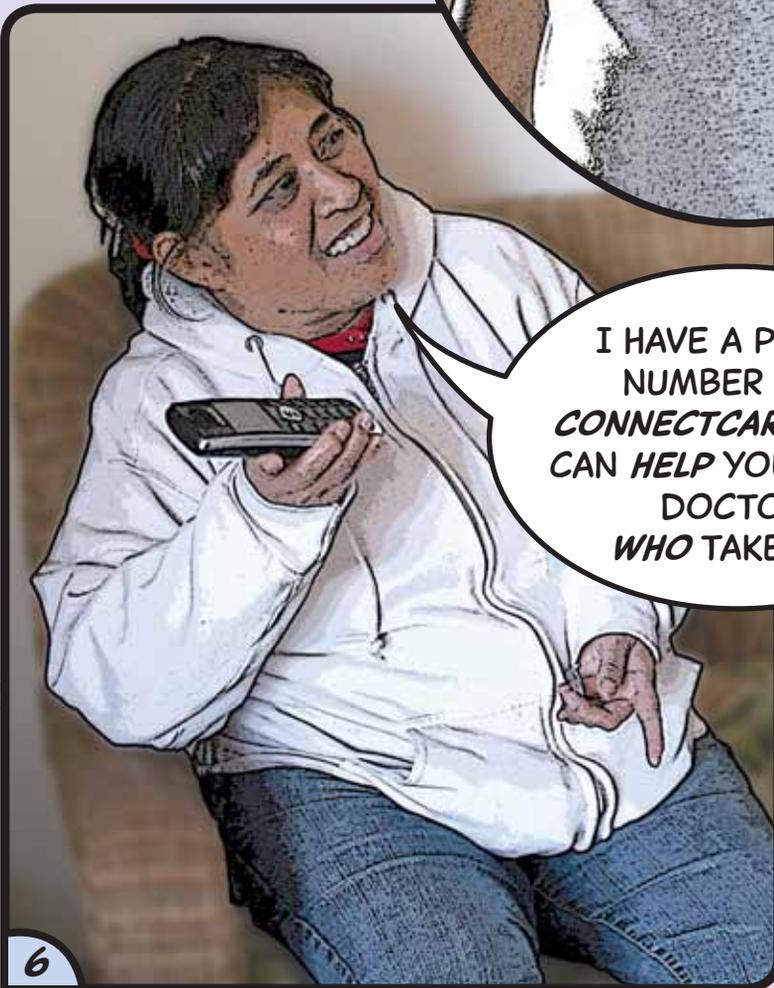
**SHE *WON'T*  
BE ABLE TO GO TO  
*HEAD START* OR  
*SCHOOL* IF SHE'S NOT  
*UP TO DATE* ON HER SHOTS!  
AND YOU CAN'T  
GO TO THE *ER*  
*EVERY TIME*  
SHE'S SICK.**



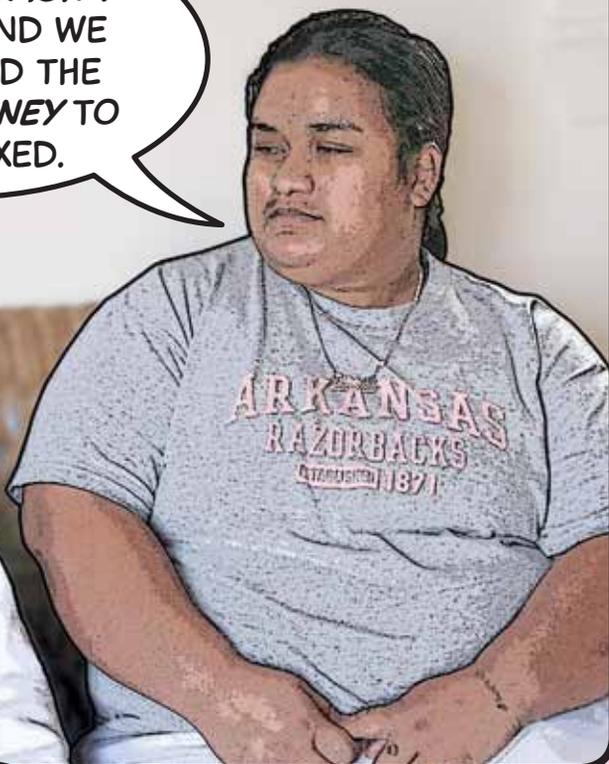
**BUT I DON'T  
KNOW *WHERE*  
TO GO, *GRANDMA*.  
I CALLED DR. SMITH  
AND HE ISN'T TAKING  
*ANY* NEW PATIENTS.  
AND WE *NEED* A DOCTOR  
WHO TAKES  
ARKIDS *FIRST*.**



**I HAVE A PHONE  
NUMBER FOR  
*CONNECTCARE*. THEY  
CAN *HELP* YOU FIND A  
DOCTOR  
WHO TAKES IT.**



**BUT OUR CAR ISN'T  
RUNNING. AND WE  
HAVEN'T HAD THE  
TIME OR MONEY TO  
GET IT FIXED.**



**TIME AND MONEY!!!  
I'LL TELL YOU HOW TO  
WASTE IT -- GO TO THE ER  
EVERY TIME  
YOUR CHILD IS SICK!**



**\*COUGH\***





IT CAN COST  
**A LOT!**



**AND,**  
YOU'LL BE WAITING  
FOR A **LONG TIME...**  
WITH **LOTS**  
OF SICK PEOPLE!



**AND,** ONE OF  
**US** CAN GIVE YOU A  
**RIDE! ALSO,** IF SHE'S ON  
MEDICAID, **THEN** YOU  
CAN GET A RIDE FROM  
THE **NET PROGRAM.**  
I HAVE THE NUMBER.



**OK, OK.  
I REALLY NEED TO GET  
KATY IN TO SEE  
THE DOCTOR.**

**GOOD!  
LET'S CALL RIGHT  
NOW, SO THE NEXT  
TIME SHE NEEDS  
A DOCTOR,  
YOU'LL KNOW WHERE  
TO GO.**



**YES,  
WE'LL HELP YOU MAKE  
A LIST OF QUESTIONS TO  
ASK. THIS IS  
MY LITTLE NIECE,  
YOU KNOW!**

**\*COUGH\***

**A FEW DAYS LATER...**



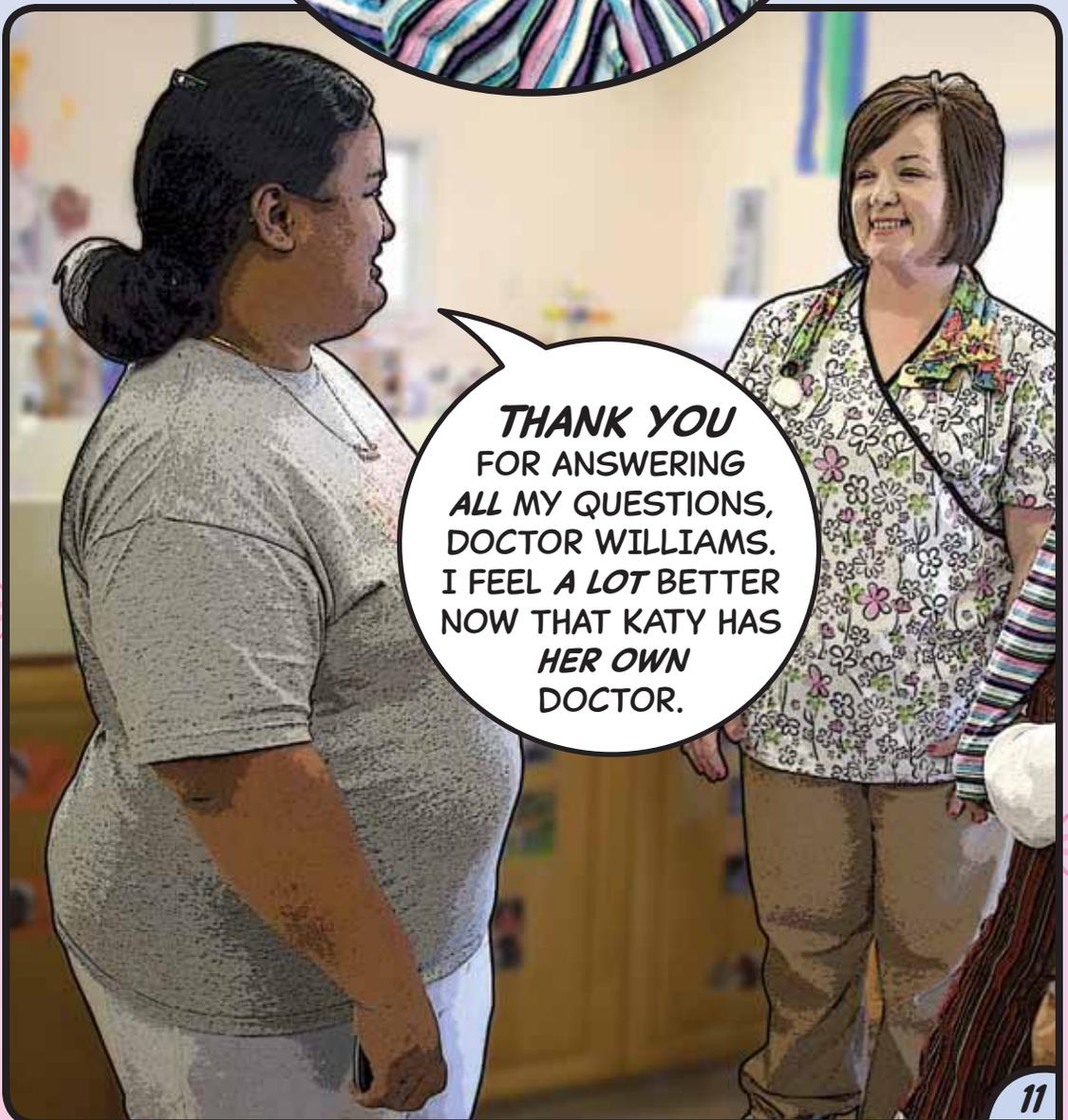
**OK,  
KATY IS UP TO  
DATE ON HER  
SHOTS AND  
IS GROWING  
AND LEARNING  
JUST LIKE SHE  
SHOULD.**



**LINDA,  
SHE JUST HAS  
A LITTLE HEAD  
COLD, AND KIDS  
THIS AGE GET A  
LOT OF COLDS.  
BUT CALL ME  
IF SHE ISN'T  
BETTER NEXT  
WEEK.**



**I'M GOING  
TO FIX YOU SOME  
OF MY *SPECIAL*  
CHICKEN SOUP!**



***THANK YOU*  
FOR ANSWERING  
ALL MY QUESTIONS,  
DOCTOR WILLIAMS.  
I FEEL A LOT BETTER  
NOW THAT KATY HAS  
*HER OWN*  
DOCTOR.**

**ME TOO!!!**



AND HOW ABOUT  
*YOUR BABY?*  
DOES *SHE* FEEL  
BETTER?





**YES!**  
AND SHE DIDN'T  
*EVEN CRY* WHEN  
SHE GOT  
A *SHOT!*



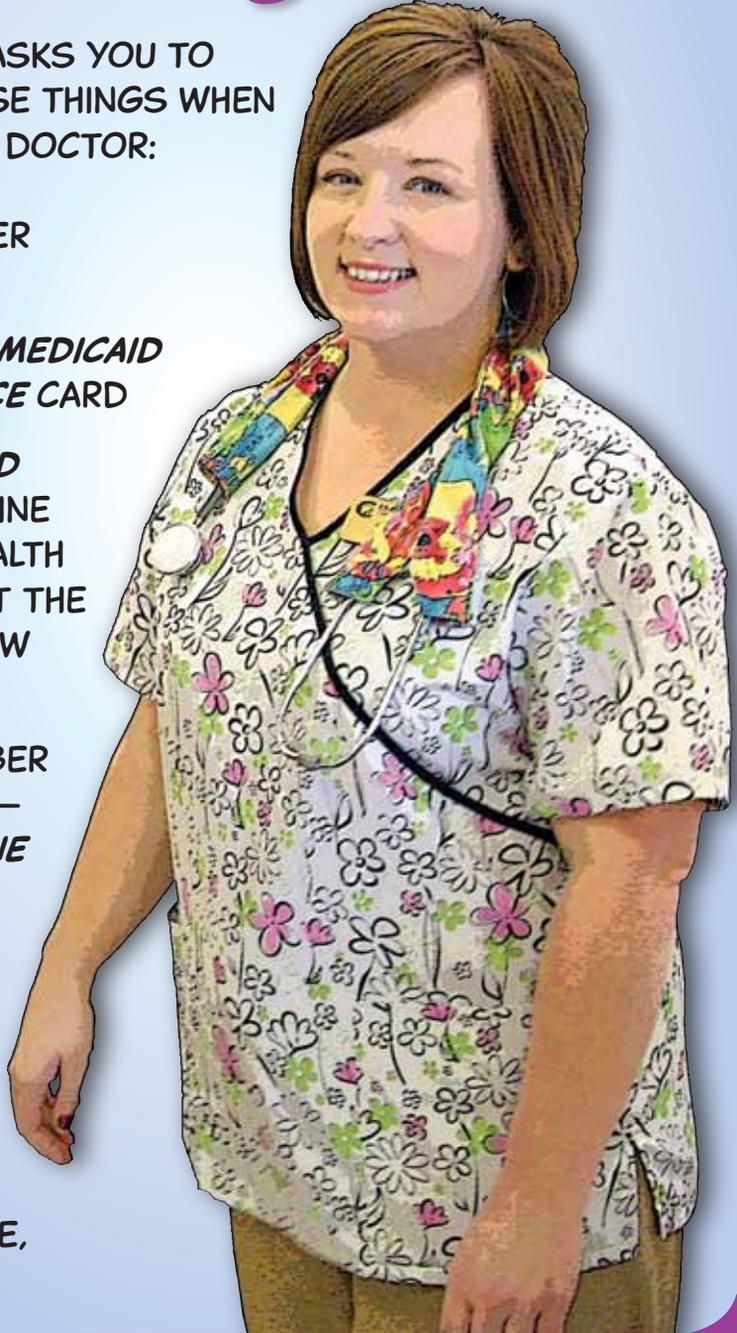
YOU  
WERE BOTH  
**VERY BRAVE!**  
I'LL SEE *ALL* OF  
YOU IN A FEW  
MONTHS!

Does *your child* have a *doctor*?

***Find one before  
your child gets sick!***

DR. WILLIAMS ASKS YOU TO  
**REMEMBER** THESE THINGS WHEN  
YOU GO TO THE DOCTOR:

- ✓ **BRING A PAPER  
AND PENCIL**
- ✓ **BRING YOUR MEDICAID  
OR INSURANCE CARD**
- ✓ **IF YOUR CHILD  
TAKES MEDICINE  
OR HAS A HEALTH  
PROBLEM, LET THE  
DOCTOR KNOW**
- ✓ **A FRIEND OR  
FAMILY MEMBER  
CAN COME —  
BUT *ONLY ONE  
OR TWO***
- ✓ **ASK  
QUESTIONS  
ABOUT  
MEDICINES:  
*WHAT IS IT  
FOR, HOW  
MUCH TO GIVE,  
HOW OFTEN***



# Numbers to Know!

## If you have ARKids First: Call ConnectCare

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- **1-800-275-1131 (TOLL-FREE)**

## If you have other insurance:

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- **CALL THE INSURANCE COMPANY AND ASK FOR A LIST OF DOCTORS IN YOUR AREA. THEY MAY HAVE A LIST ON THEIR WEB SITE.**

## No insurance?

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- **CALL A COMMUNITY HEALTH CENTER, SUCH AS *ST. FRANCIS HOUSE* IN SPRINGDALE, AT **479-751-7417**.**

## If you have ARKids First A or Medicaid and need a ride:

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- **CALL THE *NET* (NON-EMERGENCY TRANSPORTATION) HELPLINE AT **1-888-987-1200** TO FIND OUT WHO YOUR TRANSPORTATION BROKER IS.**
- **CALL YOUR TRANSPORTATION BROKER AT LEAST **48 HOURS BEFORE** YOUR APPOINTMENT!**



# Helpful Numbers

Keep this information handy!

My child's  
doctor is \_\_\_\_\_

My doctor's  
phone number is \_\_\_\_\_

*To find out about  
health care services and  
resources that may be available  
for you or your child, call:*

**ConnectCare** 1-800-275-1131  
(TDD) 1-800-322-5580

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**ARKids First** 1-888-474-8275

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**Poison Control** 1-800-222-1222

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**WIC** 1-800-235-0002

*(Arkansas Special Supplemental Nutrition  
Program for Women, Infants and Children)*





Arkansas Foundation  
for Medical Care<sup>SM</sup>

[www.afmc.org](http://www.afmc.org)



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