

Services provided to Medicaid & ARKids First beneficiaries:

- Appointment reminder calls
- Scheduling/rescheduling appointments
- Transportation assistance for ARKids First A and Medicaid beneficiaries
- Assist with locating a dentist/dental specialist
- Explanation of dental benefits
- Spanish dental care coordinator available



Important Phone Numbers

Medicaid Provider Enrollment

Toll-Free: 1-800-457-4454
Central Arkansas: (501) 376-2211

Transportation Assistance

Toll-Free: 1-888-987-1200
Central Arkansas: (501) 375-1200

ConnectCare

Dental Coordinated Care

Toll-Free: 1-800-322-5580
Central Arkansas: (501) 614-5933
Hours: Monday - Friday
8:00 a.m. - 4:30 p.m.

The Dental Coordinated Care program is a part of ConnectCare. It is funded by the Arkansas Department of Human Services to provide assistance to Medicaid/ARKids First beneficiaries and dental providers with coordination of dental care.



Arkansas Department of Health
Keeping Your Hometown Healthy



Dental Coordinated Care

Toll-Free Helpline

1-800-322-5580

www.seeyourdoc.org

A service for dental providers who treat families with ARKids First and Medicaid

ConnectCare - Helping to Decrease Patient No-Show Rates



Free ConnectCare services offered to Medicaid dental providers:

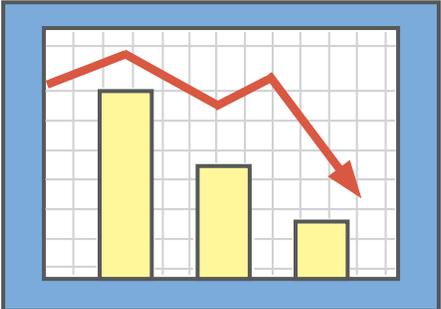
- Contact beneficiaries for appointment reminders
- Follow-up with provider's office to verify the outcome of appointments
- Assist in scheduling and rescheduling appointments
- Assist in making transportation arrangements for ARKids First A and Medicaid beneficiaries

Dental providers include:

- 1 General Dentists
- 2 Pediatric Dentists
- 3 Oral Surgeons
- 4 Orthodontists
- 5 Endodontists

Why use this service

1. Services provided at no cost
2. A dental coordinator is assigned to each office to facilitate services offered to Medicaid beneficiaries and providers
3. Bilingual interpretation is available for Dental Coordinated Care services
4. Utilizing these services can decrease the number of no-shows or missed appointments



Access ConnectCare services by:

- 1 **Online:**
www.seeyourdoc.org
 Dental Coordinated Care
 Dental Provider
- 2 **Fax:**
501-280-4180
- 3 **Email:**
connectcare.dental@arkansas.gov
- 4 **Mail:**
Arkansas Department of Health
4815 W. Markham, Slot 1
Little Rock, AR 72205
- 5 **Telephone:**
Toll Free 1-800-322-5580 or
Central Arkansas 501-614-5933

