

Important phone numbers...

Arkansas Department of Human Services

If you need a new Medicaid card or have a Medicaid question:

1-800-482-8988

For Benefit Information, Complaints or Transportation Assistance:

For transportation call at least two days before appointment

1-888-987-1200

Medicaid Claim Unit

If you have questions about an unpaid bill:

501-682-8501 (Central Arkansas)

1-800-482-5431

Arkansas Department of Health

www.healthy.arkansas.gov

1-800-235-0002



Go to the Emergency Room if...

- Your doctor sends you
- You believe that your life is in danger - when every second counts
- You have a bad injury, sudden illness or an illness quickly getting much worse

Otherwise

You may have to pay for the Emergency Room visit.



Arkansas Department of Health
Keeping Your Hometown Healthy

www.healthy.arkansas.gov



Your Medicaid and ARKids First Connection to a Medical Home and Dental Care



ConnectCare

www.seeyourdoc.org

Toll Free Helpline

1-800-275-1131

A service for families with Medicaid and ARKids First

ConnectCare - Helping You Find A Medical Home

A medical home includes a "Primary Care Physician," (PCP) and Dental Care

The ConnectCare Toll-Free Helpline serves Medicaid and ARKids First Families by:

- Assigning a doctor for you and your family
- Changing your current doctor
- Finding a dentist
- Scheduling dental appointments
- Referring you to other organizations for assistance by providing additional telephone numbers
- Mailing health information



How do I find a Doctor, or Primary Care Physician (PCP)?

Call the ConnectCare Toll Free Helpline
1-800-275-1131
TDD 1-800-285-1131

Central Arkansas Number
501-614-4689

Hours 6:00am - 8:00pm
Monday - Friday
or

Go to the ConnectCare website
www.seeyourdoc.org

Click: Assign or change my doctor

Remember!
Have your Medicaid or
ARKids First number
ready when you call.

How do I find a Dentist?

Call the ConnectCare Toll-Free Dental Program
1-800-322-5580
TDD 1-800-285-1131

Central Arkansas Number
501-614-5933

Hours 8:00am - 4:30pm
Monday - Friday

